Q Yousseff Bardouh

IT Program Manager

https://www.linkedin.com/in/yousseffbardouh

Yousseff.Bardouh@gmail.com

0419 441 381



About me:

An experienced and motivated professional with decision-making proficiency and extensive Program Management expertise across Applications, Infrastructure and Operations within Banking environments.

A person who thrives in high-pressure and fast-paced situations. I strive for positive results through the application of my leadership skills and ability to distil complex problems into much simpler and achievable goals. In any position, I am able to visualize success and identify innovative and effective strategies for achieving it.

I possess outstanding communication and negotiation skills, strong competency in stakeholder engagement and building key relationships throughout an organisation, which have all helped me continually achieve optimal results.



0

0

0

WORK EXPERIENCE



- Program Manager (Technology)
- Business Development (Legal Firm)
- Program Manager (Construction)

IT Program Manager & Consultant

Co-founder of a Legal firm - Business Development. Program Manager in the Construction Industry.

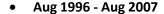


• Sep 2007 - Oct 2014

Macquarie Bank

Division Director (Technology Program & Account Mgr)

- Responsible for the technology team & programs of work supporting Macquarie Securities and Macquarie Capital Global Business groups including M&A, Trading, Research, Sales, Credit, Compliance, Finance, Back Office, & Risk.
- Responsible for Capital Markets Corporate driven Enterprise Infrastructure programs of work.



MorganStanley

Morgan Stanley

Vice President (Technology Program & Account Mgr)

- IT Manager responsible for applications, development, Infrastructure & operations for 19 business groups
- Global Production /Risk Management Representative for the Asia Pacific Region.
- Jan 1994 July 1996

ESL

• Equity Systems Limited

Developer (Perl, C & C++) / Infrastructure Admin

Trading charting systems, Voice/Data/Novell & Unix networks

- Feb 1992 Dec 1994
- Wilcom

Fortran, C & C++ Developer, External Operations

Embroidery CAD systems development and client support





0

EDUCATION

MASTERS OF BUSINESS ADMINISTRATION

Australian Graduate School of Management (2002)

BACHELOR OF MATHEMATICS

University of New South Wales (1992)

O BACHELOR OF ELECTRICAL ENGINEERING (HONS)
University of New South Wales (1991)

O CERT IV in RESIDENTIAL CONSTRUCTION

TAFE NSW (2016)

DIPLOMA IN RESIDENTIAL CONSTRUCTION
TAFE NSW (2017)



0

0

0

0

0

0

0

0

0

0

0

CORE COMPENTENCIES

Program Management and AGILE delivery

Stakeholder Management & Collaboration

Technology Strategy Roadmaps & Execution

IT Transformational Change Programs

Team Leadership and Mentoring

Global Application Development & Infrastructure

Technology Budgets & Financial Management

O IT Architectures and Cloud Implementations

Change, Risk and Regulatory Management

Complex Technology Environments

M&A Business Integrations & Demergers



0

NOTES: REFERENCES FURNISHED UPON REQUEST

Key Accomplishments: Institutional Equity Trading

 Fidessa (vendor product) Order Management System integration and customisation. Links to marketdata platforms and exchanges. 	 Program directed a Global Credit Checking Engine build to cater for real-time credit checking of client trading exposure.
 Vendor based FIX Engine established for clients to route trades electronically for execution. 	Direct Market Access Engine delivered to allow clients to trade with low-touch service.
Build out of a Global Soft Dollar Business.	Custom build of a Crossing Engine platform for the Australian clients.
Global Indications of Interest and Trade Adverts Engine global build out and deployment.	Vendor based Real Time equity trading surveillance platform (target markets ASX, Korea, Hong Kong.
Algorithmic Trading Engine integration.	Portfolio Trading platform delivered using Fidessa.
 IT Portal ~100 End User Compute Apps (global). Framework to handle critical end user computing solutions while handling identity and access management, DR and supportability. 	New Middle Office and Back office systems to process front office trading volumes and reconciliations, allocations and settlements.

Key Accomplishments: Company Acquisition Integrations and Due Diligences

Tristone Company full integration. 220 staff.	MSCI Barra integration. 20 staff.
FPK Company full integration. 156 staff.	AWAS business integration. 465 staff.
Orion Securities full integration. 385 staff.	• Establishment of Wealth Business Group. 22 staff.
9 Due Diligences on target acquisitions.	Back office Service Company with 350 staff fully
	integrated including 300+ applications.

Key Accomplishments: Technology Process Improvements

Project Management Office established.	ITIL process integration in operational procedures.
Architecture Review Boards established.	Restructure of development teams to enhance capabilities.
Operational hand over processes implemented (transition applications to production).	 Deployment of development and testing resources into low cost location (Manilla) ~\$12m /year saving.
Change Management processes established and deployed to 4,500 IT staff globally at multi-national investment bank.	Steering Committees establishment for project approvals and reporting.
Risk review board established to handle risks in the environment.	

Key Accomplishments: Institutional Equity Research, Sales and CRM (Program Director)

•	Outsourced Research Web Portal buildout servicing	•	In house CRM solution delivered to ~1,480 Equities
	over 45,000 external clients globally.		Trading users in 34 offices globally.
•	18 front end applications and 25 backend processes	•	Mobility products for Roadshows & Corporate
	delivered including customised vendor workflow		Events (global).
	engines, caching and marketdata solutions to		
	globalise Research offering into 34 offices globally.		
•	Factset to Thomson1 market data migrations for all	•	Cloud platform review to move Research platforms
	Research systems and static data upgrades.		into the cloud to extract savings.

Key Accomplishments: Data Warehousing and BI Solutions

 Designed and built a Data Warehouse platform 	Delivered reporting solutions to a number of
integrating ~80 internal systems. BI solutions for	regulators globally eg. US SEC, US FINNA, UK FCA,
Senior management for PnL reporting, Compliance,	Korea, Hong Kong, ASIC, APRA etc.
Credit, Finance and Regulatory Reporting.	
Technology stack was based on SSAS, SSIS, SSRS.	
Extended Data Warehousing solution to cover AML	Replacement of be-spoke BI solutions with Data
and KYC for clients globally.	Warehousing BI stack.
PnL platform for Finance to manage Equities.	

Key Accomplishments: Investment Banking / M&A / Principal Investments

 Buildout and deployment of a custom CRM solution 	•	Equity Capital Markets IPO platform (target
to Macquarie Capital for ~1,250 users in 27 offices.		markets).
Performance review of critical Document	•	Software platform to manage the Deal Lifecycle
Management Platform for Macquarie Capital		Administration for Macquarie Capital Bankers
Bankers for handling deal documentation.		which allowed for senior executives, Finance
		Compliance a near real-time view on all open deals
		globally.

Infrastructure and Operations Achievements

 7 Data Centre designs, builds, expansions and relocations. 	3 Equity and Fixed Income Trading floor expansions and relocations
 Sybase and Oracle database upgrades (end of life assets). ~25 servers and 100 databases. 	PABX, VMX, IDNX, Turrets and Cisco network administration and deployments.
 Integration of a regional helpdesk for branches in Asia Pacific to leverage for non-trading business divisions 	 Microsoft Office 2013 deployment to ~4,500 users and remediation of all spreadsheets and access databases.
 Unix and Windows network overhauls for software development company. 	Windows Server end of life upgrades for Trading and Investment Banking divisions
 Technical review of Corporate Wide Data Warehouse platform with recommendations. Platform was suffering significant performance issues with load and capacity. 	 Windows 7 deployment to 4,500 users with ~1,800 critical applications needing remediation, repacking and deployment.
Generic Accounts clean up. Over 20,000 generic accounts with no accountability cleaned up.	Y2K infrastructure upgrades for Sydney and Melbourne offices as part of a multi-national investment bank (first offices to come online).
 Clean up of software licensing and desktops extracting savings in excess of \$15m /year. 	

Self Employed: Property and Construction / Legal Industry / IT Consultant

End to end construction of 4 luxury homes	Renovations of 3 homes and a block of units
Renovation of 5 apartments	 Co-founded a legal practice now servicing over 1000 clients and 5 years running.
Web development for a number of clients	Amazon AWS deployment for a client
 Consulting services to a Consulting Firm to get into the Finance sector 	Azure migration for SQL services for a client